

HOTEL POLICIES

Age Requirement:

You must be 21 years of age or older to enter Top of the Strand.

Business Center:

For the consideration and convenience of all our hotel guests, the complimentary usage of our Business Center is limited to 15 minutes per guest. No food or beverage is permitted.

Dress Code:

Appropriate attire required.

Fitness Center:

Our complimentary Fitness Center located on the Sub Lower Lobby is available 24 hours for the exclusive use of our hotel guests. All minors must be accompanied with an adult at all time. This facility is an unsupervised area and utilizing guests do so at their own risk.

Lost and Found:

Any hotel guest's belongings left behind in rooms or public areas will be securely stored in our lost and found for up to 30 days. Unclaimed articles will be discarded thereafter.

No Smoking Policy:

For the health, safety and comfort of all our guests, our entire property is a 100% non smoking establishment. Should smoking be detected in your room, you may be asked to check out at the discretion of management and will be subject to a \$500 cleaning and deodorizing fee. Smoking in our public areas (to include our outside seating area) will warrant you being asked to leave.

Storage:

Should you need to store any luggage for a few hours on the day of your departure, the bellmen are available to assist you. Due to security reasons, we are not able to store any items over night. For advanced deliveries, please speak with a manager.

Pets:

Pets are not permitted in guestrooms or anywhere on property. Should a pet be discovered, you will be asked to check out at the discretion of management and will be subject to a \$500 cleaning and deodorizing fee.

Room Damage:

This property is privately owned and operated. We reserve the right to refuse service to anyone. You are responsible for leaving the room in the same condition (with normal usage) as it was when you arrived. The registered guest will be held responsible for any and all damages found to the room during the stay and after departure. We assume no responsibility for accidents or injuries to guests or vehicles. We will not be held responsible for loss or damage to valuables that are not secured properly.

Servicing of Room:

All occupied rooms will only be serviced while guests are out of the room. We will be happy to provide the service at your request at your time of convenience before 6:00p.m.